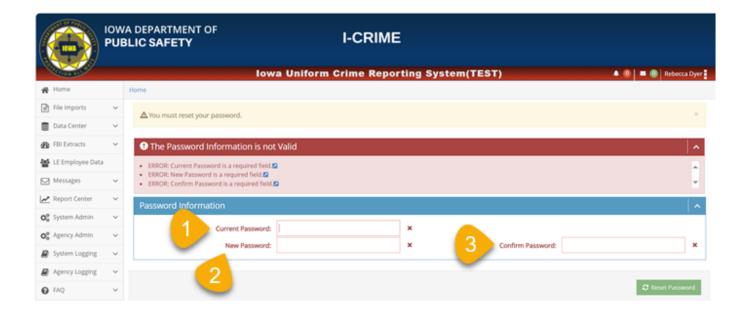
## RESETTING ICRIME YOUR PASSWORD

Resetting your ICRIME password can be tricky and at times, frustrating.

Follow the below steps to help avoid potential headaches.



## Step One:

Enter your current password. This is the password that was used at sign-in/log-in. If you were given a temporary password, the temporary password should be entered in this field.

## **Step Two:**

Create a new password. Be aware that the new password is case-sensitive and <u>must</u> contain a minimum of **12 characters**. These **12** characters need to contain at least **2 capital letters**, at least **2 lowercase** letters, at least **2 numeric characters** and at least **2 special characters**.

Example: MayJune24!!

## **Step Three:**

Confirm your new password by re-entering your new password in this field. It may be easy to copy/paste from Step Two or the New Password field to ensure the correct information is entered. Once the final field is filled out, select the green Reset Password button and you are all set.